

Appendix 1:

Table of referrals to the pilot project from Conquest Hospital

(July 2008 – August 2009)

Number	Referred by/ referral date	Reason for admission/referral	Summary of service provided	Number of visits/hours spent	Referrals by SJAHs to other agencies	Known to service	Local connection	Repeat referral	Outcomes
1	JP 7-7-08	Diabetes/depression/ alcohol dependency/marital breakdown/homeless	Met on ward to discuss options. Liaised with Seaview. Accompanied to HBC Housing. Helped to access B&B (paid by client). Referral to Wealden for housing application.	2 visits 5 hours	HBC Housing/ Wealden council	N	N	N	Helped to access B&B. Referral made to Wealden council.
2	JP 22-7-08	Alcohol misuse/epilepsy/ serial homelessness	None. Discharge nurse requested we look out for him at Seaview: not seen.	N/A	Seaview	Y	Y	N	Not seen since discharge.
3	JP 28-7-08	Assault victim: various swellings/ sutures in situ	Not seen due to SJAHs staff leave.	N/A	N/A	N	?	N	Referred to Seaview: did not attend.
4	JP 28-7-08	Multiple medical problems/homeless	Not seen due to SJAHs staff leave.	N/A	N/A	N	?	N	Not seen since discharge.
5	JP 15-10-08	Planned admission for 5-11-08/ vulnerably housed	Contacted by telephone prior to admission.	1 hour	None	Y	Y	N	No input required.
6	JP 18-11-08	Surgery for vaginal abscess/diagnosis of bowel cancer/ homeless	Assisted with housing application. Visits to provide support in hospital and on discharge. Accompanied to appointments.	25 visits/ 45 hours	HBC Housing/ Seaview	Y	Y	N	Placed in B&B. Provided with sheltered accommodation. Currently in Maidstone Hospital. Discharge due 17-4-09.
7	AM 26-11-08	Pneumonia/alcohol misuse/homeless	Discharged before seen by SJAHs.	N/A	Seaview	N	Y	N	Subsequently seen at Seaview. No action.
8	AM 26-11-08	Substance misuse/homeless.	Discharged by ward before seen by SJAHs: discharge destination not known.	N/A	N/A	N	Y	N	Whereabouts not known. Did not attend Seaview.
9	JP 9-12-08	Haemetemesis/ alcohol misuse/liver disease/homeless.	Signposted to Seaview and SJAHs.	N/A	N/A	N	Y	N	Did not attend Seaview.

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10	JP 29-12-08	Alcohol misuse/homeless as not allowed home by wife due to above	Signposted by JP to Seaview and SJAHs: not seen.	N/A	N/A	N	Y	N	Did not attend Seaview.
11	JP 27-1-09	Overdose/liver damage/depression/ homeless	Seen 29-1-09. Declined support or access to Seaview. Contacted GP/Jobcentre Plus on his behalf.	1 visit 2 hours	GP/JCP	N	Y	N	Staying with friend on discharge. Helped to register with GP and apply for benefits.
12	AM 3-3-09	RTA/alcohol/drug misuse	Visit 3-3-09. Client wanting to return to Leicester. Had no keys to flat. Delaying discharge.	1 visit 1 hour	None	Y	Y	N	Managed to track down keys: confirmed held by neighbour. Client discharged and provided transport to Leicester.
13	JP 17-3-09	Alcohol misuse/ collapse/bipolar Disorder?/vulnerably housed	Seen 20-3-09. General housing advice given.	1 visit 1 hour	None	N	Y	N	No further input required.
14	JP 23-3-09	Collapse/alcohol misuse/DVT/ homeless, Eastbourne client.	Initially seen 23-3-09. General housing advice. Signposted to support services.	4 visits 20 hours	HBC Housing/ Seaview	N	N	N	Accompanied to Housing: non-priority. Staying with friends. Did not make appointment for blood test. All attempts to contact unsuccessful.
15	JP 23-3-09	Overdose/homeless/ DVT/angina	Discharged back to Eastbourne, referred to homeless service there.	0 visits 1 hour	Eastbourne PCT Homeless Service	N	N	N	Seen by Eastbourne service.
16	JP 27-3-09	Liver disease/alcohol misuse/homeless: duty discharged by Rother Housing	Seen 30-3-09. General support/housing advice.	1 visit 2 hours	Rother Housing	N	N	N	Letter of appeal to Rother Housing. Client declined further support.

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17	JP 6-4-09	Heart block/alcohol misuse/vulnerably housed	Seen initially 7-4-09, general housing advice given. Follow up visit for general support.	2 visits 2 hours	None	Y	Y	Y	No further action required.
18	JP 7-5-09	Chronic alcohol misuse/newly homeless	Initially seen 7-5-09. General advice given. Accompanied to HBC Housing on discharge 8/5.	2 visits 3 hours	HBC Housing/ Seaview	N	Y	N	Helped to access emergency/private rented accommodation.
19	JP 7-5-09	Alcohol/drug misuse/ homeless Eastbourne	Seen 7-5-09. General housing advice given. Wishes to stay in Hastings.	1 visit 2 hours	HBC Housing/ Seaview	N	N	N	Discharged to stay with uncle until housing application completed.
20	RRATS 14-5-09	Collapse/chest infection/epilepsy/ homeless	Seen 14-5-09. General housing advice. Liaison with Seaview.	2 visits 3 hours	Seaview	N	Y	N	Assisted to access accommodation by Seaview.
21	Social worker 8-7-09	Aneurysm/learning disability/ unexpectedly homeless	Visit on ward. General housing advice and support given re legal position. Discussion with housing.	2 visits 5 hours	HBC Housing	N	Y	N	Offered supported accommodation.
22	JP 24-7-09	Collapse/seizures/ Addison's disease/ vulnerably housed	Visit on ward, advice given re: re-housing, general support.	1 visit 2 hours	None	N	Y	N	Referred to Rother Housing, still in hospital.
23	JP 5-8-09	Assaulted and stabbed/unable to return to property/ vulnerably housed	Joint visit with HBC Housing for assessment, general advice and support, alert raised about possible risk to staff as client very aggressive and angry.	1 visit 2 hours	None	N	Y	N	Client broke probation order, re-arrested and in custody.

Appendix 2:

Table of referrals to the pilot project from Conquest Hospital

Referrals that were sent for information only:

(July 2008 – August 2009)

Number	Referred by/ referral date	Reason for admission/referral	Summary of service provided	Number of visits/hours	Referrals by SJAHS to other agencies	Known to service	Local connection	Repeat referral	Outcomes
1	JP 7-1-09	Abdominal pain	For info only.	N/A	N/A	Y	Y	N	Regularly seen at Seaview by SJAHS.
2	JP 13-2-09	Bowel cancer with liver and lung mets	For info only: client declined input.	N/A	N/A	N	Y	N	Client signposted to Seaview if needed.
3	JP 6-4-09	Seizure/alcohol misuse	For info only, refused input.	N/A	N/A	N	Y	N	Signposted to Seaview.
4	JP 11-5-09	Cardiac issues/ COPD/inappropriate housing	For info only.	N/A	N/A	N	Y	N	
5	JP 15-6-09	Fall/pressure sores/ alcohol misuse	Info only, declined to engage with services.	N/A	N/A	N	Y	N	

Abbreviations used in above tables:

B&B	Bed and Breakfast	CCU	Coronary Care Unit
DVT	Deep Vein Thrombosis	E/B	Eastbourne
GP	General Practitioner	HBC	Hastings Borough Council
JCP	Jobcentre Plus	Mets	Metastases
RTA	Road Traffic Accident	SJAHS	St John Ambulance Homeless Service